

USER MAINTENANCE FORM

To : Solution Delivery Hong Kong
 9/F Standard Chartered Tower,
 388 Kwun Tong Road, Kwun Tong
 (2282 6363 Fax 2376 2266

From:	Name	
	Company	
	Tel No.	
	Fax	

Straight2Bank Group ID: _____

Action:

- A: Add User** **D: Delete User**
R: Reset Password **E: Change E-mail Address**
V: Revoke and Re-issue Smartcard / Vasco Unlock

Action	User Name	User ID	E-mail Address	User Type ¹	Signing Class	Limit										
1					A / B / C / D											
* Please answer ANY 3 of the following Challenge Questions ² : <table style="width: 100%; border: none;"> <tr> <td style="width: 50%; border: none;"><input type="checkbox"/> What is your pet's name? _____</td> <td style="width: 50%; border: none;"><input type="checkbox"/> What is your all-time favorite sports team? _____</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> What was the name of your first school? _____</td> <td style="border: none;"><input type="checkbox"/> What is your mother's family name? _____</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Who was your childhood hero? _____</td> <td style="border: none;"><input type="checkbox"/> What is your favorite TV channel? _____</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Who is your favorite football player? _____</td> <td style="border: none;"><input type="checkbox"/> Where did you first meet your spouse? _____</td> </tr> <tr> <td style="border: none;"><input type="checkbox"/> Where is your favorite vacation destination? _____</td> <td style="border: none;"><input type="checkbox"/> What is your favorite pastime? _____</td> </tr> </table>							<input type="checkbox"/> What is your pet's name? _____	<input type="checkbox"/> What is your all-time favorite sports team? _____	<input type="checkbox"/> What was the name of your first school? _____	<input type="checkbox"/> What is your mother's family name? _____	<input type="checkbox"/> Who was your childhood hero? _____	<input type="checkbox"/> What is your favorite TV channel? _____	<input type="checkbox"/> Who is your favorite football player? _____	<input type="checkbox"/> Where did you first meet your spouse? _____	<input type="checkbox"/> Where is your favorite vacation destination? _____	<input type="checkbox"/> What is your favorite pastime? _____
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* Mailing Address For Action marked as 'A'- Add or 'V'- Revoke and Re-issue Smartcard', please specify the mailing address for Smartcard / Vasco delivery. Otherwise, the security device will be dispatched to your company registered address. Attn _____ _____ _____																

Note:
¹ User Type
 Approver: Transaction approval, enquiry, report printing, audit trail
 Operator: Transaction input, import & modification, enquiry, report printing
 Administrator: System tables setup, user setup, password reset, audit trail
² The Challenge Answer should contain a maximum of 15 alphanumeric characters

Authorized signatory & Company stamp
 For & on behalf of [_____]
 Date : ____/____/____

Remarks (if any):

For SCB Use Only
 Action on: ____/____/____ By: _____